



**SERVICE REQUEST**

This form can be downloaded at [liroselectronic.com](http://liroselectronic.com), on the Contact page.

Date: .....

With regards to the Liros quality system, ISO9001: 2008, please fill in and return this form along with the faulty piece of equipment. One service request for each product submitted.

|   |             |                     |
|---|-------------|---------------------|
| <i>Company</i>  |             | <i>Customer no.</i> |
| <i>Contact person</i>                                       |             | <i>Telephone</i>    |
| <i>E-mail</i>   |             | <i>Fax</i>          |
| <i>Shipping address</i>                                     |             |                     |
| <i>Zip</i>  | <i>City</i> | <i>Country</i>      |
| <i>Billing address (if different from shipping address)</i> |             |                     |
| <i>Zip</i>  | <i>City</i> | <i>Country</i>      |

**Equipment**

|  |                           |
|--|---------------------------|
| <i>Liros description / Article no.</i> | <i>Serial no.</i>         |
| <i>Invoice no.</i>                     | <i>Customer order no.</i> |

Concerning?  Repair \*)  Cost proposal \*\*)  Warranty claims  Other

\*) The customer is contacted if the estimated repair cost exceeds 50% of the cost of a new product.

\*\*) A fee of 650 SEK is billed if the proposal is not accepted by the customer.

Give an as detailed description as possible of the problem. Also describe step by step how to reproduce the problem if it is not entirely obvious by itself.

|                                   |
|-----------------------------------|
| <i>Description of the problem</i> |
|                                   |
|                                   |
|                                   |
|                                   |
|                                   |

Sign: .....

